



First Semester Registration FAQs

Question	Answer
Application related Questions and Answers	
When logging on the VUT application self-check to check my applications, I get an error “Data could not be found”	The Academic department has not received your application. This could be that you have sent the application by post and we still have not received it.
How can I apply for the 2021 academic year?	Please note that the university is no longer accepting late applications . We have allowed late applications until 31 January 2021. This is to allow us to verify and process a number of applications that were sent by e-mail to admissions@vut.ac.za and the online application system.
How will I know if my 2021 Application is approved?	Application notifications are sent by sms/ email, alternatively you can check on the VUT website on https://www.vut.ac.za/status/
January 2021 Registrations related Questions and Answers	
How are we going to register for this year?	All registrations will be done online on the ITS iEnabler. https://www.vut.ac.za/its/
What is the date for the registration?	First year students for all Faculties: 01-05 March 2021. Senior Students (including Advance Diploma’s and PG students) 8 -12 March 2021.
I forgot my ITS pin?	<ol style="list-style-type: none">1. First ensure that your VUT student Google email is activated (i.e. go to www.vut.ac.za/student/ click student Google email, use StudentNumber@edu.avu.ac.za and your eight digit pin to login).2. Go to: https://ienabler.vut.ac.za/pls/prodi03w99pkg.mi_login.3. Enter your student number and click “Forgot Pin”. The existing PIN will be sent to your VUT student Google email address i.e. StudentNumber@edu.vut.ac.za.4. Login to your VUT email account to access the pin.

	5. Go back to the ITS login page, enter the pin that was sent to your email then click Login.
I don't have all results for the first semester, will I be able to register for the second semester?	Yes, even though the results are not finalized, you will be allowed to register for the next level subject. You must however ensure that you successfully complete all your required modules. Your Faculty will provide the required support in this regard.
Finance Related Questions and Answers	
What is the required initial (registration fee) for 2021?	National students must pay R2100.00. International Students must pay annual fees in full.
I am an NSFAS student how can I register without the initial registration fee?	Confirmed NSFAS funded students and other sponsored students are not required to pay the Registration fee.
I have received confirmation from my bursary that they will pay for me what do I do in order to register?	The sponsor should send a sponsorship letter (with correct student number) or list of beneficiaries to Financial Aid Department. mahadim@vut.ac.za and confidence@vut.ac.za . The registration block will then be removed.
I still have outstanding debt for 2020, which process do I follow to make payment arrangement to register?	You pay required % amount according to Memorandum of Agreement between VUT Management and SRC plus registration fee, go to www.vut.ac.za/credit-management complete forms and submit with supporting to Credit Management
Residence Related Questions and Answers	
I have not received feedback on my residence application?	Please contact residence officials for further clarity on the list below.

CONTACT LIST

Contact	E-mail Address	Query Type
Help Desk	admissions@vut.ac.za	General Enquiries ➤ Admissions ➤ Examinations & registrations
	academicrec@vut.ac.za	➤ Academic Records
Exemptions	motsamaim@vut.ac.za	➤ Exemption queries and follow up.
Graduations Office	graduationapp@vut.ac.za	➤ Graduation Applications
Admin Assistants	enrollment@vut.ac.za	➤ Online Applications and Registration Enquiries ➤ Results Enquiries
Academic Appeals	appealapp@vut.ac.za	➤ Appeals/Exclusion Enquiries
NSFAS	FAOQueries@vut.ac.za	➤ NSFAS Enquiries
Revenue Bongani Mhlambi Thabiso Rantsane	bonganimh@vut.ac.za thabisor@vut.ac.za	➤ Revenue Enquiries
Credit Management	credit-management@vut.ac.za or creditm@vut.ac.za	➤ Credit Enquiries ➤ Overdue accounts
Residence Selby Khoza Senzo Msibi Peter Rasaha Seipati Mzizi Anna Mahloko Caroline Miya Dinah Mnguni <u>Acting Manager</u> Placement & Administration: Bongani Mbuli	 selbyk@vut.ac.za (Park Village, Greenways, Cambridge) senzom@vut.ac.za (Academia, Staywise, Granada, Marchel , Elrina) thivhilelir@vut.ac.za (Amberfield, Goodyear, Lauren Palace, Santa Marita) seipatim2@vut.ac.za (Mine Houses, Edu-City Residence, Nathi) anickeym@vut.ac.za (Student Town, New Residence Phase 1) carolinem@vut.ac.za (Old Residence) sinahm@vut.ac.za (New Residence Phase 2) bonganiem@vut.ac.za (Bedworthlake, Student Lake, Ulwazi, Park Square, Varsity Lofts, Mamailula)	➤ Residence Enquiries