



IT Services

- +27(0)16 950 9111
- it_support@vut.ac.za





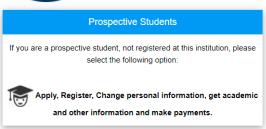
Staff Self-Service – FORGOTTEN ITS PIN

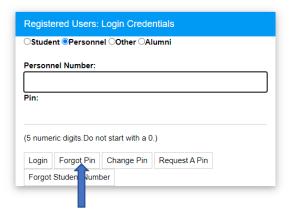
- Go to www.vut.ac.za/its Click iEnabler
- II. Click Personnel option



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- III. Enter your staff number on the field provided and Click Forgot Pin. The PIN will be sent to your VUT Email address.
- IV. Return to ITS iEnabler Login using StaffNumber and The Pin received via Email.

If you still cannot login after following above steps

Contact Help Desk

it support@vut.ac.za

NB: 24hr turnaround time for emails.

016 950 9111

Operating Hours:

07:45am – 4:30pm Weekdays

Closed on Weekends

Closed on Holidays