



IT Services

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- it_support@vut.ac.za

VUT WI-FI



Student Self-Service - How to Login to EDUROAM

IMPORTANT: Note that if it is your First time Logging in **AND** you have not yet **UPDATED** the Default Password, please update your password first before accessing Eduroam. Kindly follow the process in **STEP 1 and STEP 2**. If you have done this already, kindly **SKIP to STEP 3**

Step 1 Update Password Link

Click here to Update Password

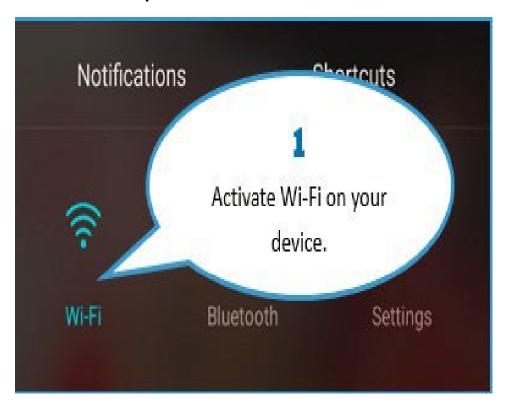
{For step by step guide use link}

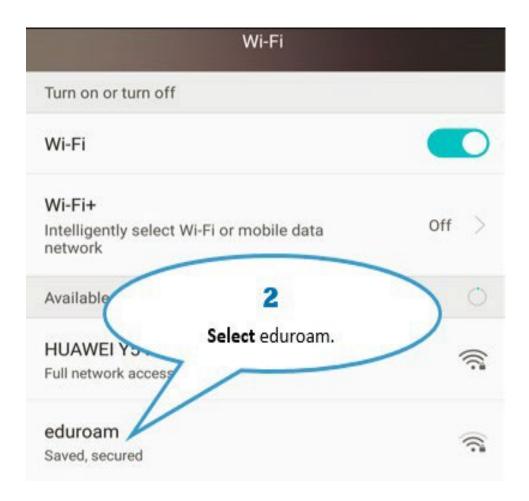
Step 2 Register Security Question in order to reset own password in future.

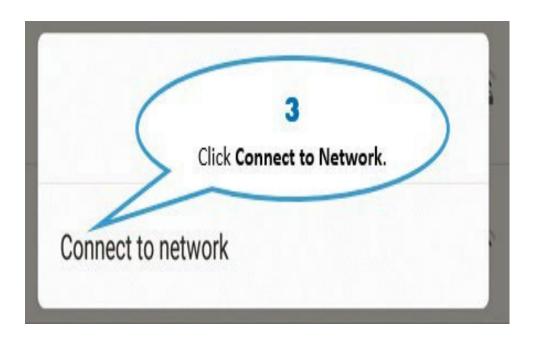
Click here to Register

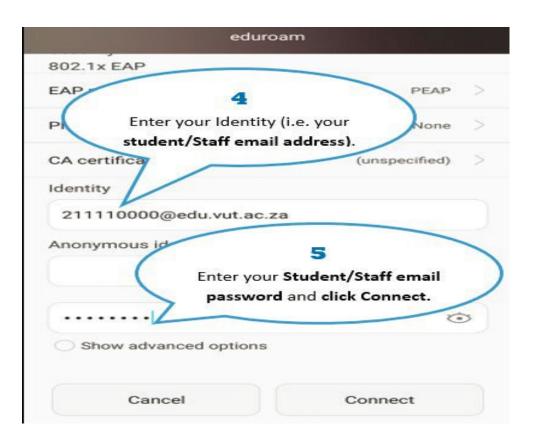
{For step by step guide use link}

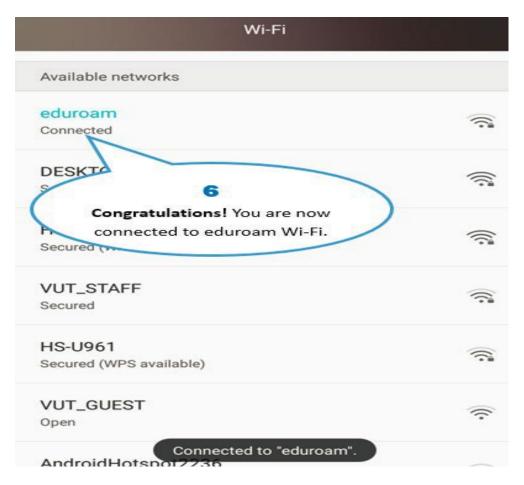
Follow step 3 below to connect











Other Configuration Settings:

When a dialog box prompts you to enter configurations settings, enter the following:

*EAP method: PEAP

*Phase 2 authentication: MSCHAPV2

*CA certificate: leave as blank / unspecified / Do not validate

*Identity: <u>username@edu.vut.ac.za</u> or <u>username@vut.ac.za</u> (Where "username" is your student number or staff number)

*Anonymous identity: leave this field blank

*Password: VUT E-MAIL password

*IP settings: DHCP (you may have to show advanced options to view this field) Tap Connect (or Ok)

NOTE: If you have Updated your Password to a New Password:

*Right click on Eduroam connection then click forget network

*Follow from Step 1 to re-connect to Eduroam

Step 4. If you have forgotten your Password

Click <u>here</u> to Reset Password

{For step by step guide use link}

Step 5. If you still cannot connect to Eduroam after following above steps

Contact Help Desk

it support@vut.ac.za

NB: 24hr turnaround time for emails.

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Operating Hours:

07:45am – 4:30pm Weekdays

Closed on Weekends

Closed on Holidays